



Provider communication

General information and system updates

December 1, 2023

Place of Service Billing Update

Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DD, and Mercy Care DCS CHP

Mercy Care, in accordance with AHCCCS rules, will require that effective for dates of service on and after December 1, 2023, Behavioral Health Residential Facility providers must submit claims with Place of Service Code 56 - Psychiatric Residential Treatment. This change will impact claims billed with HCPCS code H0018 only.

In order to avoid claim denials, please make sure your billing staff is aware of this change.

As always, don't hesitate to contact your Mercy Care [Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

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