



Provider communication

General information and system updates

January 9, 2023

New Place of Service code 27

Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DD, Mercy Care DCS CHP, and Mercy Care Advantage

Place of Service (POS) code 27 is defined as: ***"A non-permanent location on the street or found environment, not described by any other POS code, where health professionals provide preventive, screening, diagnostic, and/or treatment services to unsheltered homeless individuals."*** Traditionally, providers in our Behavioral Health community have relied on the use of POS 99 ("*Other place of service not identified above*") as a catch-all for billing for services done in this type of setting.

AHCCCS has confirmed that they will be adding this new POS to their systems and linking it with the following codes:

- **T1002** - RN services, up to 15 minutes
- **T1003** - LPN/LVN services, up to 15 minutes
- **H0001** - Alcohol and/or drug assessment
- **H0002** - Behavioral health screening to determine eligibility for admission to treatment program
- **H0006** - Alcohol and/or drug services; case management
- **H0025** - Behavioral health prevention education service (delivery of services with target population to affect knowledge, attitude and/or behavior)
- **H0038** - Self-help/peer services, per 15 minutes
- **H2011** - Crisis intervention service, per 15 minutes
- **T1015** - Clinic visit/encounter, all-inclusive
- **T1016** - Case management, each 15 minutes
- **96164** - Health behavior intervention, group (2 or more patients), face-to-face; initial 30 minutes
- **96165** - Health behavior intervention, group (2 or more patients), face-to-face; each additional 15 minutes (List separately in addition to code for primary service)
- **96168** - Health behavior intervention, family (with the patient present), face-to-face; each additional 15 minutes (List separately in addition to code for primary service)
- **99212** - Office or other outpatient visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When

using time for code selection, 10-19 minutes of total time is spent on the date of the encounter.

- **99213** - Office or other outpatient visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and low level of medical decision making. When using time for code selection, 20-29 minutes of total time is spent on the date of the encounter.
- **99214** - Office or other outpatient visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and moderate level of medical decision making. When using time for code selection, 30-39 minutes of total time is spent on the date of the encounter.
- **99202** - Office or other outpatient visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When using time for code selection, 15-29 minutes of total time is spent on the date of the encounter.
- **99203** - Office or other outpatient visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and low level of medical decision making. When using time for code selection, 30-44 minutes of total time is spent on the date of the encounter.
- **99204** - Office or other outpatient visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and moderate level of medical decision making. When using time for code selection, 45-59 minutes of total time is spent on the date of the encounter.

In accordance with AHCCCS, Mercy Care has added POS 27 to their system using [CMS guidance](#).
Please Note - There is no rate increase when this place of service is used.

As always, don't hesitate to contact your Mercy Care [Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for your attention to this important matter.

[Sign up for our email list](#)

Mercy Care | 4755 S. 44th Place, Suite 150, Phoenix, AZ 85040

STAY CONNECTED

