



## Provider communication

*General information and system updates*

December 22, 2023

### **BHRF Therapeutic Leave Policy**

**Applicable to: Mercy Care Complete Care, Mercy Care DD, Mercy Care ACC-RBHA, Mercy Care Long Term Care and Mercy Care DCS-CHP**

Mercy Care is suspending our Behavioral Health Residential Facility (BHRF) Therapeutic Leave Policy while we continue to evaluate our members needs as it pertains to family and natural supports while in BHRF. We remain committed to advocating for the need of these supports while in residential treatment as it is an important component to members' wellbeing and success.

Please continue to support members' time with family and/or natural supports away from the BHRF in addition to their regular treatment services. Members may leave with family and/or natural supports in accordance with their treatment plan and may also utilize additional time with family supports who help transport them to outside appointments. Providers will continue to add these supports to members' treatment plans, but therapeutic leaves will no longer be limited to a specific timeframe or require Mercy Care approval.

**Please Note:** This only applies to the Therapeutic Leave Policy for BHRF level of care. Please direct any questions to your assigned concurrent reviewer.

Thank you for the wonderful care you provide our members!

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