SPRING 2023

Peer Support – a look from the other side

CONFICTIONS

- 1. A brief history of peer support in Maricopa County
- 2. Arnold vs. Sarn stipulates
- 3. Health plans and peer support
- 4. Peer support in the crisis continuum
- 5. Q&A



- Arnold vs. Sarn
- SMI direct care clinics
 - O Peer and Family Support Specialist
- Connecting the dots
 - O What didn't work?
 - Lived experience perspective is hard
 - O What did?
 - Lived experience it matters



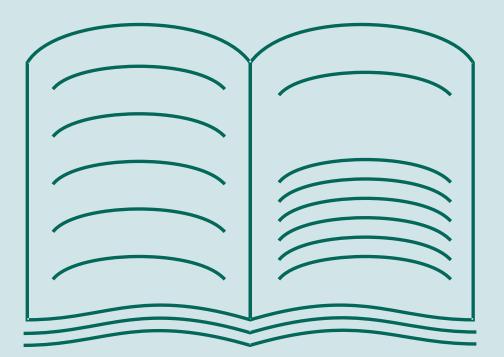
The stipulation

Increase Capacity!

- ACT Services
- Supported Employment
- Supported Housing
- Peer and Family Support Services

Who, what, why and how?

- Capacity
- Utilization
- What about the outcomes?



Law suit file d 1981

Stipulation in 2014

5

- OIFA "OyFah"
- Peer reach in
 - Magellan Complete Care of Arizona a case study
 - The Clinical 'Process'
 - Intervention
 - Outcomes
- Peer support and the national landscape
 - Varied application
 - O Reimbursement challenges
 - True integration

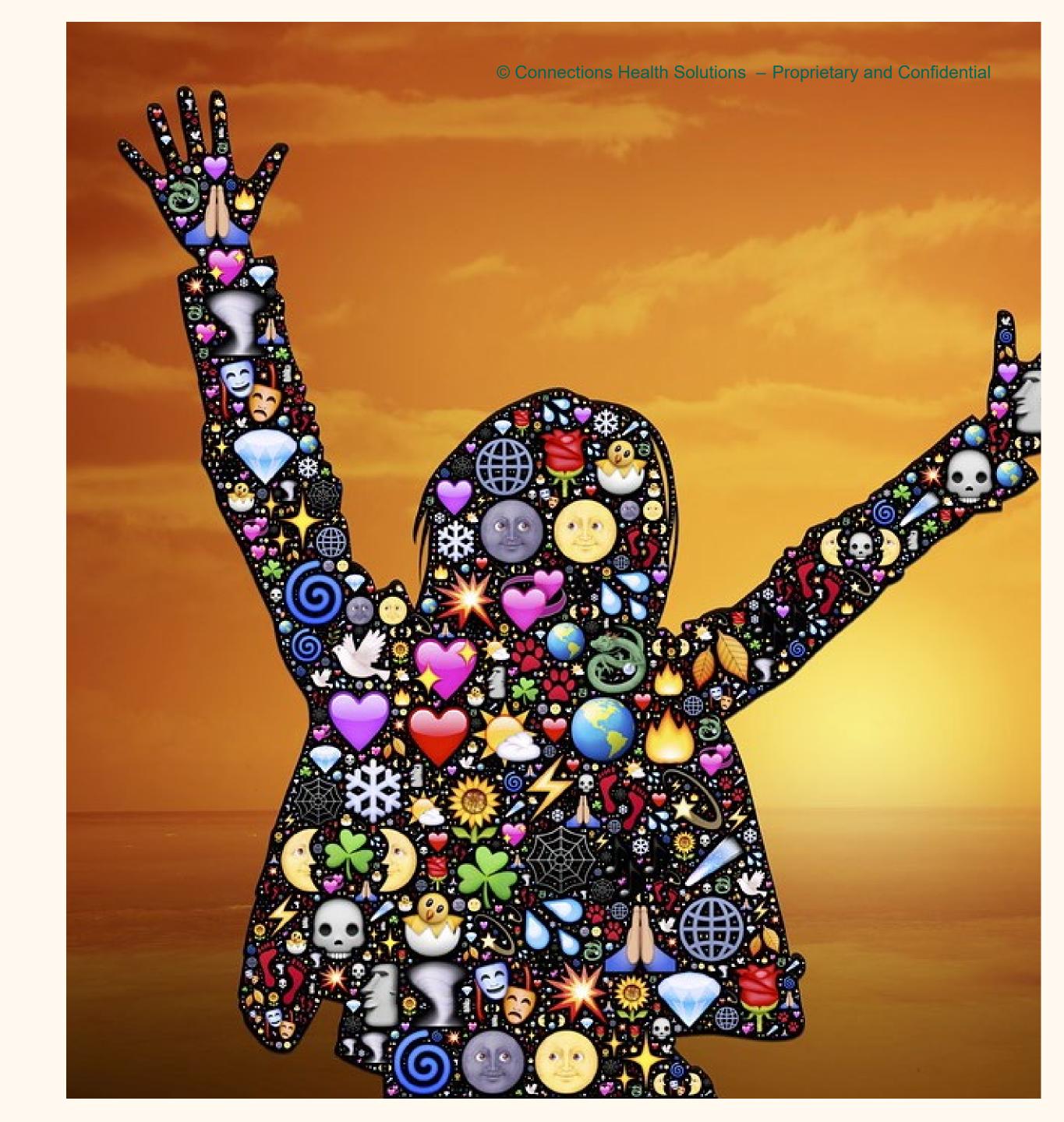


Navigation

- O Who better to help navigate complex care delivery systems?
- O Help with that first system 'engagement'
- 0 Re-engagement
 - What worked, what did you like the best about your previous experience?
 - What didn't you like?
- Best service at the worst time
 - 0 Engagement
 - Affirmation
 - Connection



Lived experience is an invaluable, readily available, evidenced based intervention that makes a difference.



Thank you

Questions?
Joel.Conger@connectionshs.com

CONNECTIONS