

Provider communication

General information and system updates

June 5, 2023

Sub-Acute Detox Facilities

Applicable to: Mercy Care Complete Care, Mercy Care DD, Mercy Care ACC-RBHA, Mercy Care Long Term Care and Mercy Care DCS CHP

Mercy Care will be implementing a pilot program for Sub-Acute Detox Facilities documentation requirements beginning on 7/1/23 with a goal of rolling it out for 6 months or longer if needed. Subsequent review documentation will be due 3 days after initial review was completed. Provider will need to fax additional clinical information 3 days after admission to ensure member still meets criteria. This will also include an updated ASAM score with dimensions, and clinical rationale. If medically necessary detox services are required for more than 7 days, additional clinical documentation will be requested to conduct concurrent review, ensuring that an extension of the initial approved services are medical necessary.

For additional information on the Sub-Acute Detox requirements please ask your Mercy Care Network Management Representative for the Detox Facility Supplemental New Provider In-Service.

If you have any questions, you may contact your Mercy Care Network Management Representative. You can find this Notice and all other provider notices on our Mercy Care website.

Thanks for all you do!

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