

**REVISION SUMMARY PROVIDER MANUAL**  
**APRIL 2026**

**Chapter 100**

- **Section 14.11 – How to File a Claim:**
  - Payer ID added to claim address table for MC Complete Care and MC Long Term Care.
  - Claims-Transplant Component Packet submission email added.
- **Section 16.01 – Contract Requirements – Physical Health/AHCCCS Complete Care (ACC)** – added a requirement to complete Primary Care Onboarding and Integrated Care annual training.
- **Chapter 17 – Centers of Excellence** – language updates throughout the chapter including addition of new section, **17.07 – Supportive Care for Dementia Center of Excellence Description.**

**Chapter 200**

- **Section 2.01 – Covered Services – Member Handbooks** – updated links for member handbooks for each line of business.
- **Section 3.09 – Behavioral Health Provider Coordination of Care Responsibilities** – new sections added: Transition from Child to Adult Services, Elements Addressed as Part of Young Adult’s Transition Plan, and Child Transition to Adult Services – Year Prior.
- **Section 3.11 – DD Members with an SMI Designation, Provider Requirements – Follow-Up After Significant and/or Critical Events (all regions)** - language updates in the last paragraph.
- **Section 4.02 – Referral and Intake Process – Children’s Direct Support and Specialty Provider Referrals** – language updates under 3<sup>rd</sup> bullet regarding the request form adding ages 6-17 to Strength Needs and Cultural discovery; changed Safety Plan to Crisis/Support Plan and updated CALOCUS to be the most recent CALOCUS.
- **Section 4.02 – Referral and Intake Process – Integrated Rapid Response Referrals for Children** – added email contact under bullet 6 and 7.

**Chapter 300**

- **Section 4.20 – Outreach, Engagement, Reengagement and Closure – Follow-Up After Significant and/or Critical Events** – language updates in the last paragraph.
- **Section 9.01 – Provider Requirements for ALTCS Person Centered Service Plan (PCSP)** – new section.

**Chapter 400**

- **The term guardian was replaced with Health Care Decision Maker (HCDM) throughout the Chapter.**
- **Section 1.00, 1.01, 2.02, 14.01, 19.04** – updated Substance Abuse Block Grant (SABG) to Substance Use Block Grant (SUBG).
- **Section 2.01 – Eligibility Screening for AHCCCS Health Insurance, Medicare Part D Prescription Drug Coverage and Low Subsidy Program** – added a section at the beginning regarding behavioral health provider responsibilities relative to Non-Title members.
- **Section 2.03 – Referrals and Intake Process – Children’s System of Care Referral Process – Direct Support and Specialty Provider Referrals** – language updates in 3<sup>rd</sup> bullet regarding the request form adding ages 6-17 to Strength Needs and Cultural discovery; changed Safety Plan to Crisis/Support Plan and updated CALOCUS to be the most recent CALOCUS.

- **Section 2.04 – Outreach, Engagement, Reengagement and Closure – Follow-Up After Significant and/or Critical Events** – language updates in the last paragraph.
- **Section 2.08 – Assessment and Service Planning** – added the twelve principles for Children’s Service Delivery.
- **Section 2.08 – Assessment and Service Planning – Food Insecurities** – added Health Related Social Needs (HRSN) to the 2<sup>nd</sup> paragraph.
- **Section 2.15 – Services with Special Circumstances – Non-Title XIX/XXI Behavioral Health Services Benefit** – updates throughout this section to update Substance Abuse Block Grant (SABG) to Substance Use Block Grant (SUBG). Additional SUBG language added including a new section on SUBG Outreach Requirements.
- **Section 10.02 – Coordination of Behavioral Health Care with Other Governmental Entities – Tribal Agencies and Entities** – added HRSN to paragraph 4.
- **Section 19.04 – Restrictions for Non-Title XIX/XXI Funding** – added HRSN to the 4<sup>th</sup> bullet under service delivery requirements.
- **Section 19.04 – Restrictions for Non-Title XIX/XXI Funding – Clinical Approach to Care** - added HRSN to the 1<sup>st</sup> paragraph.

#### **Form/Attachment Updates**

- **Provider Manual Attachments:**
  - Request for Direct Support or Specialty Provider Services form updated.