

## REVISION SUMMARY CLAIMS PROCESSING MANUAL

JANUARY 2026

### Chapter 1

- **Section 1.1 – Claims Mailing Addresses, Electronic Vendors and Contact Information** – updated Dental information with our new dental vendor, Liberty Dental Plan.
- **Section 1.3 – Electronic Tools and Availability** – check run schedule updated.
- **Section 1.8 – Timely Filing** – entire section has been updated and revised.
- **Section 1.9 – National Correct Coding Initiative** – added language noting that we follow NCD and/or LCD guidelines for MCA and may choose to also apply guidance to Medicaid lines of business.
- **Section 1.14 – Claim Disputes/Appeals** - language added regarding claim resolution pathway and definitions regarding claim reconsideration vs. provider dispute/appeal.

### Chapter 2

- **Section 2.6 – Physical, Occupational, and Speech Therapy – Outpatient Rehabilitation Modifiers** – requirements for modifier usage clarified.
- **Section 2.11 – Dental Claims** – updated all references to our new Dental vendor, Liberty Dental Plan.
- **Section 2.15 – Podiatry** – removed age limit of 21 years and older.

### Chapter 3

- No changes

### Chapter 4

- No changes

### Chapter 5

- No changes

### Chapter 6

- Section

### Chapter 7

- No changes

### Chapter 8

- No changes

### Chapter 9

- No changes