



Provider communication
General information and system updates

November 15, 2023

Mercy Care Advantage (MCA) Formulary Changes Effective January 1, 2024

Applicable to: Mercy Care Advantage

The Centers for Medicare and Medicaid Services (CMS) has renewed our Mercy Care Advantage (MCA) contract and approved the benefit and formulary changes that will become effective January 1, 2024. As required by CMS, in late September Mercy Care Advantage mailed our current membership a copy of the Mercy Care Advantage 2024 Annual Notice of Change (ANOC) document and other important plan information. The ANOC explains the MCA benefit changes becoming effective on January 1, 2024. Medicare beneficiaries are able to make a Medicare plan change for a January 1, 2024, effective date during the Medicare Annual Enrollment Period that occurs between October 15, 2023 through December 7, 2023.

Our Mercy Care Advantage website is updated with the 2024 Mercy Care Advantage plan materials. Please reference the **2024 Annual Notice of Change (ANOC)** or **2024 Summary of Benefits** to learn more about our MCA benefit changes.

The Mercy Care Advantage Formulary and Part D drug utilization management criteria are changing effective January 1, 2024. There are new drugs being added to the formulary and some current brand name drugs will be removed but will have generic alternatives available. Some drugs will have prior authorization, step therapy, and/or quantity limits applied.

MCA members affected by drugs being removed from the formulary will be notified in writing in mid-November. The prescribing providers of the affected members will be notified via fax in early November. Providers are encouraged to review the **[2024 Mercy Care Advantage Formulary](#)** available on the Mercy Care Advantage website.

Please assist your MCA patients affected by a formulary drug change next year by using one of the following available options:

1. Prescribe a Part D drug included in the 2023 Mercy Care Advantage Formulary; or
2. If your MCA patient needs to continue their current drug treatment, please request a Part D Coverage Determination Exception prior to January 1, 2024. In your request explain why your patient cannot take medications covered on the MCA formulary and include supporting clinical documentation.

- In November, providers can begin submitting Part D Coverage Determination Exception requests for the 2024 Mercy Care Advantage formulary changes.
- Providers can download, print, and complete the Part D Coverage Determination Request form and fax it with supporting clinical documentation to our Pharmacy Prior Authorization Department at **855-230-5544**.

Providers can find more information about the [Part D Coverage Determinations and Exceptions process](#) on our website.

In the meantime, we encourage you to reach out to your [Network Management Representative](#) if you are experiencing any issues with this. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

Sign up for our email list

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