

## NETWORK MANAGEMENT KEY CONTACTS AND REPRESENTATIVES



| Provider Type                                     | Reason to Contact | Contact                 | Telephone #  | Email Address             |
|---|-------------------|-------------------------|--------------|---------------------------|
| Hospitals and Large Groups                        | Escalated Issues  | Sonya Wesley            | 602-320-6739 | WesleyS@mercycares.org    |
| Arizona Long Term Care                            | Escalated Issues  | Sahar Mohammed          | 480-416-1991 | MohammedS2@mercycares.org |
| PCPs - Maricopa County                            | Escalated Issues  | Sonya Wesley            | 602-320-6739 | WesleyS@mercycares.org    |
| Northern and Southern AZ - All Provider Types     | Escalated Issues  | Sahar Mohammed          | 480-416-1991 | MohammedS2@mercycares.org |
| Behavioral Health - Maricopa, Gila & Pinal County | Escalated Issues  | Lauren Nguyen           | 480-435-4869 | NguyenL4@mercycares.org   |
| NM Email Mailbox and Onboarding                   | Escalated Issues  | Erika Bowman            | 480-369-5703 | BowmanE3@mercycares.org   |
| Contracts, Amendments, LOIs and LOAs              | Escalated Issues  | Nicole Friesen          | 480-340-4004 | FriesenN@mercycares.org   |
| Senior Director, Network Management               | Escalated Issues  | Jessica (Clemens) Quick | 480-229-2204 | ClemensJ@mercycares.org   |

| Senior Manager - Sufficiency | Network Representative |
|------------------------------|------------------------|
| Eric Conwell                 | Ariel Payan            |
|                              | Drew Canchon           |
|                              | George Baymon          |
|                              | Michelle Bowman        |
|                              | Nick Singpradith       |
|                              | Roxane Esquibel-Munoz  |

| Senior Manager - Provider Relations | Network Representative |
|-------------------------------------|------------------------|
| Erika Bowman                        | Antasia West           |
|                                     | Asalee McGee-Gibbs     |
|                                     | Desiree Pena           |
|                                     | Jessica Gordon         |
|                                     | Jill Noffs             |
|                                     | Priscilla Bradley      |

| Senior Manager - Provider Relations | Network Representative |
|-------------------------------------|------------------------|
| Laura Nguyen                        | Dana Anderson          |
|                                     | Kim Whisenhunt         |
|                                     | Mickey Zeeb            |
|                                     | Robert Morales         |
|                                     | Robin Migliorino       |
|                                     | Sydney Riglin          |
|                                     | Victoria Melser        |

| Senior Manager - Contracting | Network Representative |
|------------------------------|------------------------|
| Nicole Friesen               | Danielle Beaudry       |
|                              | Deb Singpradith        |
|                              | Susann Conley          |
|                              | Edith Grijalva         |
|                              | Lu Ramirez             |
|                              | Marla Bilbao           |
| Tasha Odom                   |                        |

| Senior Manager - Provider Relations | Network Representative |
|-------------------------------------|------------------------|
| Sahar Mohammed                      | Chris Paquette         |
|                                     | Dena Steinbach         |
|                                     | Larnell Batty          |
|                                     | Lisa Foti              |
|                                     | Sherrie Motisko        |
|                                     | Victor Alcantara       |
|                                     | Will Henderson         |

| Senior Manager - Provider Relations | Network Representative |
|-------------------------------------|------------------------|
| Sonya Wesley                        | Alfonso Diaz           |
|                                     | Alvaro Diaz            |
|                                     | Ana Franco             |
|                                     | Dale Rausch            |
|                                     | Dean Harris            |
|                                     | Joseph Alva            |
|                                     | Sireya Gold            |
|                                     | Tanisha Bars           |

| Senior Director, Network Management | Senior Managers |
|-------------------------------------|-----------------|
| Jessica (Clemens) Quick             | Eric Conwell    |
|                                     | Erika Bowman    |
|                                     | Laura Nguyen    |
|                                     | Nicole Friesen  |
|                                     | Sahar Mohammed  |
|                                     | Sonya Wesley    |

| Administrative Assistant |             |
|--------------------------|-------------|
|                          | Erica Ricci |