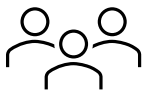


Provider Bulletin

HEDIS® News You Can Use

Frailty Exclusions



Exclusions

Did you know that some patients can be excluded from certain HEDIS measures due to:

- **Limited mobility**
- **Functional impairment**
- **Severe chronic conditions**



Measure requirements

To qualify for the exclusion there must be documentation on **two separate dates of service indicating advanced illness & frailty during the measurement period**. These visits can include:

- **Outpatient visits**
- **Observation visits**
- **Emergency department visits**
- **Telephone visits**
- **E-visits**
- **Virtual check-ins**
- **And non-acute inpatient discharges**



Exclusion details

Breast Cancer Screening (BCS)	66 years and older with advanced illness & frailty (MUST have BOTH)
Colorectal Cancer Screening (COL)	
Eye Exam for patients with Diabetes (EED)	
Glycemic Status Assessment for Patients with Diabetes (GSD)	
Statin Therapy for Patients with Cardiovascular Disease (SPC)	
Controlling High Blood Pressure (CBP)	66-80 years old with advanced illness & frailty (MUST have BOTH)
Kidney Health Evaluation for Patients with Diabetes (KED)	
Osteoporosis Management in Women Who had a Fracture (OMW)	67-80 years old with advanced illness & Frailty (MUST have BOTH)
Controlling High Blood Pressure (CBP)	81 years or older with Frailty alone
Kidney Health Evaluation for Patient with Diabetes (KED)	
Osteoporosis Management in Women Who had a Fracture (OMW)	



Claim codes

Providing adequate, accurate codes with claim submissions can greatly reduce the number of record requests needed.

A detailed list of codes for both **Frailty** and **Advanced Illness** are outlined below.

Frailty – Click [here](#)

Advanced Illness – Click [here](#)



Great resources

For more information visit:
[Improving care for those with advanced illness and frailty - NCQA](#)

Thank you for the care you provide to our members



Best Practices

Tips to improve results

- ✓ Implement a process for identifying and adding appropriate Advanced Illness and/or Frailty diagnoses during patient assessments.
- ✓ Work with your biller or billing department to ensure the correct HEDIS - approved codes are utilized to exclude patients from measures.
- ✓ Submit claims with the Advanced Illness and Frailty codes to ensure patients are excluded.