



Important Mercy Care Information

CVS Specialty is proud to be a preferred specialty provider for the Mercy Care network!

Let CVS Specialty serve your Mercy Care Patients!

We provide these convenient specialty pharmacy services and clinical support to help your patients start and stay on their therapy:

We offer more than medication.

We help patients adhere to your plan of care while helping to make sure the administrative process is as efficient as possible for your practice.

Convenience and choices

- You can send a specialty prescription to any of our 9,900+ CVS Pharmacy® locations—including those inside Target stores—or directly to CVS Specialty®
- Your patients can choose to pick up their medication at a CVS Pharmacy or get delivery by mail to any location*

Our CareTeam provides proactive support beyond the medication.

- Our therapy specific clinicians help ensure your patients start and stay on your prescribed regimen. From therapy education to adherence support, they're always ready to help.
- Our digital offerings help our patients manage their therapy and care along with their time! Ask us how we can help with Specialty Expedite™. Specialty Expedite is a new and innovative interconnected solution for specialty medications. It transforms prescription onboarding without disrupting current workflows.

Getting medication to your patients has never been easier.

Verify patient benefits and coordinate prior authorizations or financial assistance, when applicable

The option is yours!

e-Prescribe, phone or fax prescription to any CVS Pharmacy or CVS Specialty—it's that easy. If faxing, please include a copy of the patient's medical and prescription ID cards.

Contact us to get started. Phone: <<xxx-xxx-xxxx>> | Fax: <<xxx-xxx-xxxx>>

*Where allowed by law. In-store pickup is currently not available in Oklahoma. Puerto Rico requires first-fill prescriptions to be transmitted directly to the dispensing specialty pharmacy. Products are dispensed by CVS Specialty and certain services are only accessed by calling CVS Specialty directly. Certain specialty medication may not qualify. Services are also available at Long's Drugs locations.

Plan member privacy is important to us. Our employees are trained regarding the appropriate way to handle members' private health information.

This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Specialty.

Specialty Expedite is available exclusively for providers who use compatible electronic health record (EHR) systems including Epic® Systems and others that participate in the Carequality Interoperability Framework. All data sharing and usage complies with applicable privacy laws.

CONFIDENTIALITY NOTICE: This communication and any attachments may contain confidential and/or privileged information for the use of the designated recipients named above. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that any review, disclosure, dissemination, distribution or copying of it or its contents is prohibited. If you have received this communication in error, please notify the sender immediately by telephone and destroy all copies of this communication and any attachments.

The recipient of this fax may make a request to opt out of receiving telemarketing fax transmissions from CVS Specialty. There are numerous ways you may opt out: The recipient may call toll-free 877-265-2711 and/or fax the opt-out request to 401-652-0893, at any time, 24 hours a day/7 days a week. The recipient may also send an opt-out request by email to do_not_call@cvscaremark.com. An opt out request is only valid if it (1) identifies the number to which the request relates, and (2) if the person/entity making the request does not, subsequent to the request, provide express invitation or permission to CVS Specialty to send facsimile advertisements to such person/entity at that particular number. CVS Specialty is required by law to honor an opt-out request within 30 days of receipt.

©2019 CVS Specialty. All rights reserved. 75-5097A 010720