



COVID-19 Alerts

HEALTH CURRENT IS HERE TO HELP WITH CRITICAL, REAL-TIME PATIENT DATA.

COVID-19 Lab Results Alerts Now Available from Health Current

Health Current, Arizona's Health Information Exchange (HIE), is pleased to announce that real-time alerts for **COVID-19 lab results are now available**.

Health Current has been working throughout the COVID-19 pandemic to support the Arizona healthcare community in their response – the first of the HIE's COVID-19 services is the initiation of real-time alerts on all COVID-19 lab results received by the HIE.

The implementation of these alerts will occur in a phased approach. The first option available to Health Current Participants, as of March 25, 2020, is to receive real-time COVID-19 Alerts for any patient on a Participant's HIE patient panel. This option will send the Participant all (positive and negative) COVID-19 lab results received by Health Current for their identified patients, members or beneficiaries.

Future phases of this service will include the ability to receive COVID-19 lab results as batch alerts and also to specify if only positive COVID-19 lab results are desired.

How to Get Started

If you are a **current HIE participant**, follow the instructions below. If you are **not a current participant**, contact recruitment@healthcurrent.org to get started.

To receive alerts:

- **Patient panel** – Determine if you want to receive alerts on your existing patient panel(s) or a new one (perhaps on a vulnerable population).

- **Secure email address** – Determine who in your organization should receive the alerts. For each recipient, you must use an existing Direct secure email address or supply a new one.
- Please **contact your Health Current account manager** or the client support team at HIEsupport@healthcurrent.org with your patient panel and email preferences.

Who supplies the COVID-19 lab results?

The HIE currently receives all COVID-19 lab results from Sonora Quest Labs, Banner Health and a variety of other hospitals, health systems and independent laboratories. We are working with all HIE data suppliers to confirm which organizations are sending COVID-19 lab results to Health Current so that the lab results process appropriately.

Collectively, over 200 organizations supply Health Current with data on more than **97 percent of hospital inpatient admissions and emergency department** visits in Arizona. Any of these data suppliers that conduct COVID-19 testing or receive COVID-19 lab results will send those results to Health Current. These results will be available via the new COVID-19 Alerts as well as through normal HIE access services, such as the HIE Portal and bidirectional HIE interfaces.

In response to the COVID-19 pandemic, Health Current is conducting outreach to LabCorp, TGen, Mayo and any other labs or healthcare facilities that are providing COVID-19 testing to ensure HIE participant access to the most comprehensive and complete COVID-19 lab results through the single, statewide health information exchange.

Better data. Better care.

COVID-19 Alerts are ideal for the following healthcare professionals and functions:

- Clinical and patient-facing staff workflow – office managers, nurses, medical assistants, care coordinators, program directors
- Care managers, population health managers
- Quality management, compliance and business continuity functions

Start receiving COVID-19 Alerts today.

If you have questions about COVID-19 Alerts or related services, contact our client support team at HIEsupport@healthcurrent.org.



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