



4755 S. 44th Place • Building D • Phoenix, AZ 85040 • Phone (602) 263-3000 • (800) 624-3879  
 Fax (602) 431-7555 • 1-800-217-9345 Web <https://www.mercycareaz.org>

**ACC, RBHA, ALTCS and DD  
 Prior Authorization Grid**

<b>INPATIENT</b>	
<b>SERVICE DESCRIPTION</b>	
<ul style="list-style-type: none"> <li>• Admissions-Non- Emergent</li> <li>• Inpatient Hospice</li> <li>• Skilled Nursing</li> <li>• Rehabilitation</li> <li>• Behavioral Health Residential</li> </ul>	These are services where you must spend the night at a hospital or a hospital-like place to get care. These services require pre-approval
<b>OUTPATIENT SERVICES INCLUDING IN OFFICE</b>	
Surgical Services	Surgical services do not require pre-approval.
Home-based services including hospice	<p>This includes nurses and other people that come to your home to help take care of you or someone in your family.</p> <p>Some of these services require pre-approval. Home Hospice services do not require pre-approval.</p>
Therapy	Does not require pre-approval unless you are a DDD member.
Imaging	<p>Please contact eviCore for High Tech Radiology pre-approvals for ACC, ALTCS and DDD. RBHA Integrated members will need to request pre-approvals through Mercy Care.</p> <ul style="list-style-type: none"> <li>• MRI</li> <li>• MRA</li> <li>• Angiography</li> <li>• PET Scan</li> <li>• Discogram/Myelogram</li> <li>• 3D Imaging</li> <li>• CT Scans</li> </ul>
Durable Medical Equipment (DME)	<p>Most DME requires pre-approval.</p> <p>DME that does not require pre- approval include:</p> <ul style="list-style-type: none"> <li>• Oxygen</li> <li>• Manual wheelchairs</li> <li>• Supplies</li> <li>• Incontinence products within the benefit limit</li> </ul>
Injectable including Infusions and IV Therapy	Some Injectables require pre-approval.
Orthotics/Prosthetics	Do not require pre-approval
Sleep Studies	Do not require pre=approval



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Dental	Please contact Dentaquest
Pain Management	Please contact eviCore for Pain Management pre-approvals for ACC, ALTCS and DDD. RBHA Integrated members will need to request pre-approvals through Mercy Care.
All Non Contracted Facilities and Providers	Require pre-approval
Allergy & Immunology Testing and Treatment	Does not require pre-approval
Genetic Testing	Genetic testing requires pre-approval.
All Transplant Services	Require pre-approval
Enteral feeding supplies	Require pre-approval