



Provider communication

General information and system updates

March 13, 2024

Personal Medicine

Applicable to: Mercy Care Complete Care, Mercy Care Long Term Care, Mercy Care DD, and Mercy Care ACC-RBHA

Mercy Care members can now discover their Personal Medicine to help find success in their recovery. This program is available to ACC-RBHA members with a Serious Mental Illness (SMI) designation and Arizona Long Term Care (ALTCs) members with an SMI designation or general behavioral health conditions.

ACC-RBHA members with SMI can explore Personal Medicine with the Rehabilitation Specialists at the RBHA Health Homes who are Certified Personal Medicine Coaches. RBHA members can also receive in depth personal medicine coaching from Center for Health and Recovery (CHR). ALTCs members can receive Personal Medicine coaching from the Center for Health and Recovery (CHR) as part of our provider network.

Please feel free to view our program resources to learn more:

- [Provider flyer](#)
- [Member flyer – English / Spanish / Arabic](#)
- [Personal Medicine video - English](#)
- [Personal Medicine video - Spanish](#)

As always, don't hesitate to contact your [Mercy Care Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

[Sign up for our email list](#)

Mercy Care | 4750 S. 44th Place, Suite 150, Phoenix, AZ 85040

STAY CONNECTED

