



**Community communication**  
*Keeping you informed*

March 1, 2024

**Correction - Checking Eligibility for Mercy Care DCS CHP Members 2024 Reminder**

**Applicable To: Mercy Care DCS CHP**

Mercy Care would like to remind providers that all members of the child welfare system are enrolled with Mercy Care. The member may not appear eligible utilizing [AHCCCS Online](#) while their enrollment is in process, an AHCCCS ID is not yet assigned, or because AHCCCS has not updated the health plan to reflect DCS CHP.

All DCS CHP members are assigned an ID, also referred to as a P ID. This ID cannot be used to validate eligibility through [AHCCCS Online](#); however, providers can use the ID to validate eligibility on the [Availity Portal](#). It is recommended providers utilize all sources available when validating a member's coverage.

For Mercy Care billing purposes, the member's AHCCCS ID is the preferred ID for claim submissions. Mercy Care will accept the P ID if an AHCCCS ID is not assigned. Both methods require the correct Member Name and Date of Birth.

Service should never be denied or delayed to children in DCS custody.

Please contact your [Mercy Care Network Management representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

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