



Provider communication

General information and system updates

April 18, 2024

Medical equipment, medical appliances, and medical supplies

Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DD, and Mercy Care DCS CHP

Effective October 31, 2023, AHCCCS sent out a memo regarding [AHCCCS AMPM 310-P - Medical Equipment, Medical Appliances and Medical Supplies Guidance](#). Please click on the preceding link to review the guidance in detail.

As a reminder, the related deliverable [Attachment A](#) includes reporting requirements for the following new categories:

1. Emergent/Post hospitalization discharge DME and supplies;
2. Routine or non-customized DME and supplies (PA required); and
3. Routine or non-customized DME and supplies (PA not required).

The reporting period started on April 1, 2024.

Mercy Care, in accordance with AHCCCS will be following this guidance and we would like to send this to you to remind you of your responsibilities in reporting this information.

Please don't hesitate to contact your Mercy Care [Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

[Sign up for our email list](#)

Mercy Care | 4750 S. 44th Place, Ste 150, Phoenix, AZ 85040

STAY CONNECTED

