



**Provider communication**  
*General information and system updates*

November 10, 2023

**RSV Coverage Update**

**Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DD, and Mercy Care DCS CHP**

A recent notification was received by AHCCCS on October 31, 2023 regarding [Update RSV Coverage](#).

Mercy Care, in accordance with AHCCCS and the CDC, will be adopting this new information. Our Claims System is currently in the process of being updated.

In the meantime, we encourage you to reach out to your [Network Management Representative](#) if you are experiencing any issues with this. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

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